



**Outpatient Mental Health
Collaborative Care Clinic
St. Joseph's Health Centre
30 The Queensway, 5G-127
(416) 530-6717**

November 2016

Dear community partner:

We are pleased to announce that we will be opening to external referrals to the Collaborative Care Clinic as of **November 7, 2016.**

It is important to note that we have made some significant changes in our referral process and catchment area in order to ensure we are providing timely and appropriate service to our community. The changes that will impact you are as follows:

Our catchment area has changed: Please see our new referral form for the postal codes we will be accepting going forward. Referrals will not be accepted for patients who not in our new catchment area.

We have a new referral stream: In an effort to provide efficient service, we have added a new service option for our community partners. We will now accept referrals for medication consultations. This service will be for clients who need their psychiatric medication reviewed and will consist of a maximum of two appointments with a psychiatrist. After the consultation, you will be provided with written treatment recommendations to implement.

We have a new referral form: We have made an effort to make sure our referral form is clear about the purpose of our program and the services that we offer. We hope the form is straightforward to fill out and ask that you please take the time to fully complete it. We will not accept referrals that are not on our referral form. We may contact you for clarification or for more information if we need it to process your referral. We have attached the new form and it can also be accessed on the St. Joseph's Health Centre website:
<https://www.stjoestoronto.ca/>

We have a new referral process: We have changed our process to allow us to better monitor our appointment wait times and therefore be able to communicate any delay in service if it occurs.

Please let us know if you have any questions or concerns.

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