Our Family Health Team will…

- Provide patients with appropriate care, in the comfort of their home**.**
- Work as a team to keep you and your family healthy.
- Use information technology to give health care providers access to your health information in a safe, timely and effective way.
- Arrange for routine follow-up visits approximately every 2-8 weeks depending on the patient's level of stability.

ST. JOSEPH'S HEALTH CENTRE TORONTO

September, 2014

We offer services in 2 Locations:

30 The Queensway (Ground floor)
Toronto, ON
(416) 530.6860

27 Roncesvalles Avenue, Suite 101
Toronto, ON
(416) 530.6947

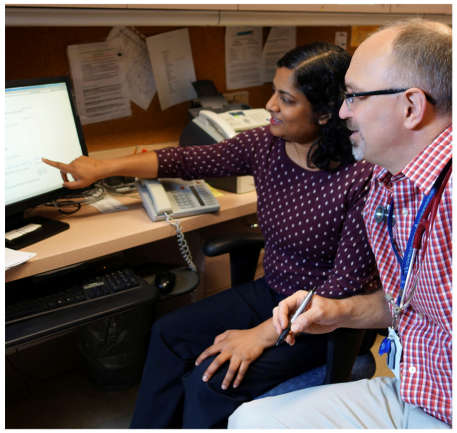
Please note the following:

- Due to limitations in staffing, we are **not able** to provide an on call emergency service; patients requiring acute medical assessment and attention may need to be brought to their local emergency room
- If patients require assessment for less urgent conditions and your doctor is not available, consideration may also be given to contacting Med Visit™ for a home visit

This information is provided as an information resource only, and is not to be used or relied on for any diagnostic or treatment purposes. Please talk to your health care provider before making any health care decisions or for guidance about a specific medical condition.

St. Joseph's Health Centre

Family Medicine Centre/ Urban Family Health Team



Home Visit Program

Ontario

What is our Home Visiting (HV) Program?

Our goal is to provide primary care services and preventative health services to stable and frail home-bound patients enrolled with our Family Medicine/Urban Family Health Team and living within our local catchment area.

Who is included in HV Program?

- Patients who require primary care services in order to prevent further deterioration or hospitalization and to manage their chronic disease
- Patients who do have some social supports in place
- Patients who have very limited or chronic mobility issues
- Patients with life expectancy greater than one year
- Patients who do not necessarily have CCAC involvement in place
- Patients who meet the above mentioned considerations and who live within the local catchment area of SJHC

What is the catchment area for our HV Program?

We visit patients living in the area surrounding St Joe's, and limited by:

- St Clair – to the North
- Lakeshore – to the South
- Ossington – to the East
- Park Lawn – to the West

Who is Going to see me?

The physician identified is your primary family doctor.

The doctor (MD) or nurse practitioner (NP) and your caregiver substitute or decision maker will talk with you about your medical, social and emotional needs, in the context of your home.

This is the doctor who will usually visit you; however, other interprofessional team members may join in at any given time based on your needs.

What are the Home Visiting Hours?

Monday to Friday

9:00am to 17:00pm

To contact our Home Visiting Program call:

416-530- 6860

Other Useful Numbers:

Telephone Health Advisory (THAS)

1-866-553-7205

Toronto Central CCAC

416-506-9888

Toronto Public Health

416-338-7600

MedVisit

416-631-3000

What we Require:

Translation or interpretation services are to be provided by family members.